**CUSTOMER FEEDBACK**

**BLSC MEMBERS**

1 What type of member are you?

Individual 🞏            
Family 🞏                   
Student   🞏                 
Junior     🞏               
Pavilion         🞏

2  Do you have your own boat? Yes 🞏 No 🞏

3 How would you rate the **club facilities**? Excellent 🞏

Quite Good 🞏

Satisfactory 🞏

Unsatisfactory 🞏

Poor 🞏

4 How would you rate the **club boats**? Accessible: Yes 🞏 No 🞏

Sea worthy: Yes 🞏 No 🞏

Appropriate class: Yes 🞏 No 🞏

5 How would you rate the **club Safety Standards**? Excellent 🞏

Quite Good 🞏

Satisfactory 🞏

Unsatisfactory 🞏

Poor 🞏

6 How would you rate the **social aspect** of the club? Excellent 🞏

Quite Good 🞏

Satisfactory 🞏

Unsatisfactory 🞏

Poor 🞏

7 How would you rate the club’s **facilities for young people**? Excellent 🞏

Quite Good 🞏

Satisfactory 🞏

Unsatisfactory 🞏

Poor 🞏

8 Do you think the club is a **Family Friendly facility**? Yes 🞏 No 🞏

9 Do you think the club is **Accessible to all**? Yes 🞏 No 🞏

If no, why?...................................................................................................................................

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10 How would you rate the club’s **communication** of activities? Excellent 🞏

Quite Good 🞏

Satisfactory 🞏

Unsatisfactory 🞏

Poor 🞏

11 How would you rate the club’s **activities relevant to your requirements**?

Excellent 🞏

Quite Good 🞏

Satisfactory 🞏

Unsatisfactory 🞏

Poor 🞏

12 Comments / Suggestions:

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